



## 2 DAY CERTIFICATE COURSE ON

# LEAN SIX SIGMA IN HEALTH CARE AND QUALITY MANAGEMENT SERVICES



### KEY LEARNINGS

- Design and Develop six sigma applications in healthcare services.
- Determine current process capability
- Employ DMAIC Process
- Perform basic statistical analysis on process measurements
- Prepare root cause and cause and effect analysis

### SPECIALLY DESIGNED FOR

Health Care Professionals  
Managers/Top Level Executives  
Department Heads  
Middle Level Executives  
Nursing Professionals  
Researchers  
Hospital Administrative Staff  
Facility Managers  
Clinical Technicians/Support Staff

#### BASIC CONCEPTS

Introduction to Lean Six Sigma, Seven Deadly Wastes, Implementing 5S in health care facilities, Lean Hospital - Use of Lean techniques

#### SIX SIGMA METHODOLOGIES

Introduction to Six Sigma DMAIC Methodology, Six Sigma Implantations, Defining Improvement Projects

#### LEAN SIX SIGMA TOOLKIT

Measurement of Current Performance, Root Cause Analysis, Developing Improved Methods, Controlling and holding gains

### COURSE COVERAGE

### COURSE DETAILS

#### COURSE FEE

Rs. 5,900/- (Including GST)

#### DATES

28th and 29th Sep, 2019

#### VENUE

MSME Extension Center, Bal Sahyog, L-Block, Outer Circle, Connaught Place, New Delhi

#### Contact

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